



Name: Marina Hoffman, RNC-OB

Title: Director of Women's Services

Facility: Peterson Regional Medical Center

Product: NANI™, Telepathy™ NBS, OZ e Screener Plus™ (eSP™),
Case Management/Care Coordination for the State of Texas

Marina Hoffman has been a labor and delivery nurse for 30 years. She joined Peterson Regional Medical Center three years ago. OZ e Screener Plus™ (eSP™) was already in use for the Texas Early Hearing, Detection and Intervention (TEHDI) program when I arrived at Peterson Regional Medical Center.

“Our challenges with our newborn blood spot screening program were typical. There is a fear of writing down wrong information on the cards, juxtaposing numbers, and, like many facilities, we had returns from the lab because the specimen cards did not always contain all the necessary information. We wanted to mitigate these errors that affected the integrity of our program. Our staff loves Telepathy NBS because they no longer have to hand write the specimen cards. The majority of the form is prepopulated which eliminates the need to locate the information from multiple locations. Collaboration describes OZ Systems. The implementation with our IT department was relatively simple and we easily integrated the OZ solution with our MediTech EMR system.”

OZ Systems provides care coordination for the state of Texas. “It is impressive that they assist us in caring for the babies. By working together, we identify those who are in need of follow-up care. OZ Systems is easily accessible and responsive. It is unlike other companies in that you know the people you work with at OZ Systems. That continuity is important.”



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