Name: Tracy Kunkel
Title: Secretary
Facility: UnityPoint Health-St. Luke's | Sioux City, IA
Product: OZ NANI™ (Newborn Admission Notification Information)

Hospital Secretary Tracy Kunkel, responsible for ensuring hearing screening data is reported to the state recommends OZ NANI for increasing efficiency and saving time.

> "NANI has made my work more efficient, plus it saves time. NANI operates in real time and it automatically updates information. The baby's given name gets automatically updated even though the baby is not named at birth. Plus, other data that was not available at birth is added later. There is less room for human error; the records are completed much sooner; the doctors, the state, and I are all much happier with the results."

Before OZ NANI™ Tracy who enters in all the hearing screens into the state site, had issues with patient information not crossing over at all, and even worse, missing entire patient records. They had tried importing (mapping) but there were still problems. Ultimately, it made things worse. She heard about OZ NANI from another Unity Point Health hospital and thought it could solve her issues. Implementing OZ NANI was a smooth and easy transition. OZ NANI™ is the interface between a hospital's EHR (Electronic Health Record) and all OZ software solutions including our OZ eSP™ database and OZ Telepathy™ tools. OZ NANI™ saves staff time by eliminating manual data entry, and by reducing errors known to occur with human intervention. Tracy states "NANI prevents making mistakes and speeds up the process. It has made my life much easier."

Tracy describes working with OZ in one word supportive. She states she can email or call and get help immediately.

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